

18-49

March 29, 2018

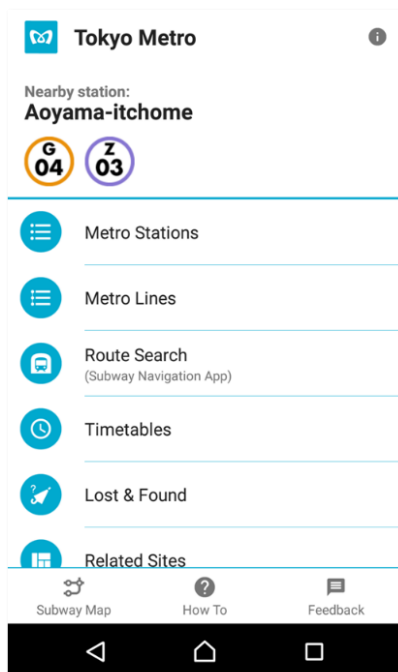
## Tokyo Metro to release English version of “Tokyo Metro App” called “Tokyo Metro App for Tourists!”

Scheduled to be available starting Friday, March 30, 2018

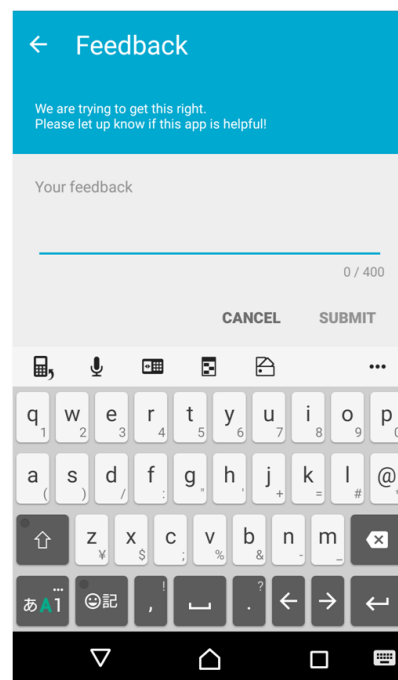
Tokyo Metro (Head Office in: Taito Ward, Tokyo; President: Akiyoshi Yamamura) is planning on releasing “Tokyo Metro App for Tourists,” a mobile application to help foreign passengers visiting Japan use Tokyo Metro with greater convenience and comfort, on Friday, March 30, 2018.

This application was developed with the aim of enabling foreign passengers visiting Japan to enjoy Tokyo while moving seamlessly around the city by providing them with information to help them smoothly resolve any issues that they might encounter upon using Tokyo Metro. Compared to “Tokyo Subway Navigation for Tourists,” Tokyo Metro’s application dedicated to train transfer information that has already been available for use, by virtue of being fully based online, “Tokyo Metro App for Tourists” makes it possible for Tokyo Metro to constantly provide the most up-to-date information. Moreover, a “feedback function” allowing foreign passengers visiting Japan to submit their opinions on the application has been configured on the “Tokyo Metro App for Tourists” menu. Feedback submitted by passengers will be used as a reference in releasing subsequent versions of the application and adding functions to it with the aim of further enhancing the level of convenience that it offers.

For details on this application, please see the Attachment.



[Top Page screen (image representation)]



[Feedback function (image representation)]

# “Tokyo Metro App for Tourists:” Overview

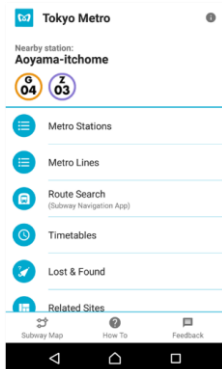
Attachment

## 1. Name of Application

Tokyo Metro App for Tourists

## 2. Main Contents

### [Closest station search function]



- Displays closest Tokyo Metro station to present location and provides assistance with using Tokyo Metro stations.

### [Linkage with application]



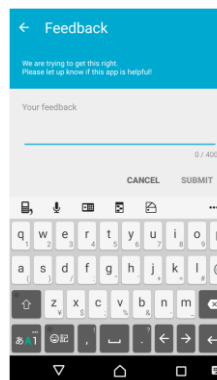
- Also links with “Tokyo Subway Navigation for Tourists,” which can be used to check train transfer stations, riding times and fares.

### [Links to related websites]



- Users can access information right away that will help them resolve issues they may experience in their immediate location.

### [Feedback function]



- Equipped with a function that enables the submission of opinions and requests regarding the application. Feedback will be used to continually add new functions and otherwise enhance user convenience.

## 3. Languages Supported

English

## 4. Device Models and OS Supported

Smartphones containing Android (OS Ver. 5.0 or later)

## 5. Scheduled Release Date

Friday, March 30, 2018 (tent.)

## 6. Cost to Use

None

\*Users will be asked to bear communication charges.



## 7. How to Download

- Smartphones containing Android: Download the application from the Google Play store.

\*Android and Google Play are trademarks or registered trademarks of Google Inc.

[Reference]

Comparison between “Tokyo Metro App for Tourists” and  
“Tokyo Subway Navigation for Tourists”

	Tokyo Metro App for Tourists	Tokyo Subway Navigation for Tourists
Icon	 <p>The icon for the Tokyo Metro App for Tourists features the Tokyo Metro logo (a stylized 'M' in a blue square) and the text 'Tokyo Metro' in a dark blue square, with 'For Tourists' written below in bold black text.</p>	 <p>The icon for Tokyo Subway Navigation for Tourists shows a blue train silhouette inside a rounded square frame, with the text 'Tokyo SUBWAY Navigation' and a small logo at the bottom.</p>
Characteristics	<ul style="list-style-type: none"> <li>• Capable of constantly providing up-to-date information online</li> <li>• Capable of providing information on issues that users may experience in their immediate area as well as information on train transfers</li> </ul>	<ul style="list-style-type: none"> <li>• Can be used offline as well</li> <li>• Dedicated to train transfer information</li> </ul>
Description of Services Provided	<p>Ticket purchase methods, important items to note when riding trains, train transfer methods, coin locker usage methods and information on how to resolve issues, such as how to inquire about lost items</p>	<p>Riding times, fares, train transfer stations, station exit numbers, landmark searches, etc.</p>