

Change of Opening Hours and Closing Days of "Pass Offices"

In order to prevent the spread of the new coronavirus infections, we will change the opening hours and closing days of our "Pass Offices" as described below.

We apologize for the inconvenience but we appreciate your understanding.

- [Opening hours] From 10am to 5pm (Closed on Saturdays, Sundays, National Holidays and substitute holidays)
- [Period] For the time being starting on April 22, 2020, Wednesday
- [Others]
- The Pass Offices at Ikebukuro Station on the Marunouchi Line will be closed for the time being starting on April 22. We are sorry for the inconvenience. Please use a nearby Pass Office at Ikebukuro Station on the Yurakucho Line.
 - Please note that even if you use "EXPRESS RESERVATION" or "SmartEX" which is an online seat reservation service for the Tokaido Shinkansen and Sanyo Shinkansen, you cannot purchase any Tokyo Subway Ticket without the above opening hours.

April 20, 2020
Tokyo Metro Co., Ltd.