



Tokyo Metro Academy

2025-2026



Application (Official Website)



<https://sites.google.com/tokyometroacademy.com/index>

SNS



Contact us

tokyometro-online-courses@tokyometro.jp



Our initiatives, experiences, achievements, and expertise



Training in Tokyo
Recorded Online Course
Live Online Course



Disclosed information can be utilized by participants in their future work.



Training in Tokyo

2025 T01	Basic	General	Operations and Maintenance	Sep. 2025
2025 T02	Basic	Train Operation	Train Schedule	Oct. 2025



Pre-Recorded Online Course

2025 P01	Introductory	General 1	Operations and Maintenance
2025 P02	Basic	Train Operations 1	Train Driver Operation
2025 P03	Basic	Train Operations 2	OCC
2025 P04	Basic	Train Operations 3	Train Schedule
2025 P05	Advanced	Train Operations 4	Enhancing Punctuality
2025 P06	Basic	Service 1	Customer Satisfaction
2025 P07	Basic	Service 2	Station Wayfinding
2025 P08	Basic	Rolling Stock 1	Maintenance Basics
2025 P09	Advanced	Rolling Stock 2	Maintenance Planning
2025 P10	Basic	Infrastructure 1	Track Maintenance
2025 P11	Basic	Infrastructure 2	Civil Engineering Maintenance
2025 P12	Basic	Electrical Facilities 1	Power Supply Maintenance
2025 P13	Advanced	Electrical Facilities 2	Energy Conservation
2025 P14	Basic	Safety	Accidents and Disasters
2025 P15	Basic	Non-rail Business	Station Commercial Facilities
2025 P16	Basic	HR Training	Cross-departmental Training
2025 P17	Advanced	Technology	Technology Development
2025 P18	Advanced	Planning	New Line Planning



Live Online Course

2025 L01	Introductory	General 2	Introductory-Overview of Operation <New>	Nov. 2025
2025 L02	Introductory	General 3	Introductory-Overview of Maintenance <New>	Dec. 2025
2025 L03	Basic	General 4	Sustainability Initiatives <New>	Dec. 2025
2025 L04	Basic	Service 3	Ticket-Based Revenue Growth <New>	Jan. 2026
2025 L05	Basic	Infrastructure 3	Maintenance for Architectural assets <New>	Jan. 2026
2025 L06	Basic	Electrical Facilities 3	Maintenance for Station Equipment <New>	Feb. 2026
2025 L07	Advanced	Electrical Facilities 4	Upgrading Signalling System <New>	Feb. 2026

<New>: Course newly open

Language English

Lecture Fee Training in Tokyo 330,000 JPY (including tax)
Online Courses 10,000 JPY (per 1 course)
3,000 JPY (per 1 course) [2025 L01, L02 only]
Note: Online Course Applications within Japan are subject to the tax separately.

Payment Method PayPal

Course Level

Introductory	for those aspiring to work in the railway industry (students, etc.)
Basic	for those who have less than 3 years experience in the railway industry
Advanced	for those who have 3 years or more experience in the railway industry



Apply multiple online courses

And Get 10% off ^{*1, *2}

*1: When applying multiple online courses for Tokyo Metro Academy 2025-2026, 10% discount on the lecture fee (excluding tax) will be applied. The condition is that the same participant applies for multiple courses at the same time.

*2: The 10% discount will not be applied if applications are sent on multiple days (e.g., July 1: send application for one train operation course, August 11: send application for one rolling stock course). Also, the 10% discount will not be applied multiple participants applying for the same course.



Training in Tokyo



2025 T01	General	Operations and Maintenance to Achieve Safe and Stable Transportation-
	Basic Course	

Overview



[Targets] Railway officials worldwide
(Railway operators, government agencies, educational/research institutes, consultants, suppliers, etc.)
[Objective] Participants will learn about Tokyo Metro's initiatives to achieve safe and stable transportation in operations and maintenance through classroom lectures and site visits, and will be able to utilize what they have learned for their future business.

Schedule

September 9 - 11, 2025

Date and Time		Content		Place
Sep. 9 (Tue)	10:00 - 11:30	Lecture	Orientation Station and Train Operations	Head Office (Ueno)
	13:30 - 16:00	Site visit	Station and Train Operations	Station and Crew District Offices (TBA)
Sep. 10 (Wed)	10:00 - 11:30	Lecture	Technical Maintenance	Training Center (Shin-kiba)
	13:30 - 16:00	Site visit	Technical Maintenance	RS Depot (TBA)
Sep. 11 (Thu)	10:00 - 12:20	Lecture / Site visit	Training Facilities / Drill	Training Center (Shin-kiba)
	13:30 - 15:00	-	Discussion and Completion Ceremony	Training Center (Shin-kiba)

*Time, content and place are subject to change.

Fee

330,000 JPY (incl. tax)

Language

English

Location

Tokyo, Japan





More Info and Application



Tokyo Mero Academy Official Website
<https://sites.google.com/tokyometroacademy.com/index>

<Program Details>

We will share our know-how and experience in railway operation to achieve safe and stable operation of urban railways. You will learn station and train operations, technical maintenance, training facilities, and drills require for safe and stable transportation through classroom lectures and site visits. In addition, participants' requests for lectures and site visits will be reflected as much as possible.

Program			Detail
	Safe and Stable Transportation	Lecture	-Safety Facilities -Establish an emergency system in the event of an accident -Countermeasures for disaster & terrorism
	Station and Train Operations	Lecture Site-visit	-Station staffs and train crews' daily operations -Accident and disaster prevention measures
	Technical Maintenance	Lecture Site-visit	-Periodic inspections and maintenance based on technical standards for rolling stocks, infrastructure, and electrical facilities
	Training Facilities / Drill	Lecture Site-visit	-Training utilizing the Comprehensive Learning and Training Center -Cross-departmental training for accident recovery

*Program is subject to change.

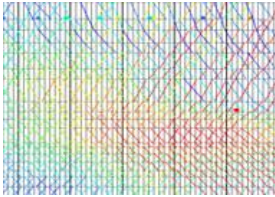
<Note>

[Capacity] Maximum 10 participants (course will be held with minimum of 3 participants)
[Application] An application for the training from Japan (domestic) is not accepted.
[Training Fee] The training fee includes fees for participation in lectures and site visits, training materials (electronic files), issuance of an attendance certificate, and Japanese consumption tax (10%). In addition, the training fee does not include fees for airline tickets, accommodation, transportation, food and beverage, tele-communication, daily allowance, insurance, visa, etc.
[Detail] For more details, please refer to "Tokyo Metro Academy Training in Tokyo Terms of Service".



2025 T02	Train Operation	Planning and Improving Train Operation Schedules on Urban Railway
	Basic Course	

Overview



[Targets] Railway officials worldwide
(Railway operators, government agencies, educational/research institutes, consultants, suppliers, etc.)

[Objective] Participants will learn about Tokyo Metro's initiatives to plan and improve train operation schedules to realize safe and stable transportation through classroom lectures and site visits (crew office, stations, training center, etc.), and will be able to utilize what they have learned for their future business.

Schedule

October 28 - 30, 2025

Date and Time		Content		Place
Oct. 28 (Tue)	10:00 - 11:30	Lecture	Orientation Train Operation	Head Office (Ueno)
	13:30 - 16:00	Site visit	Train Operation	Crew Office (TBA)
Oct. 29 (Wed)	10:00 - 11:30	Lecture	Planning and Improving Train Operation Schedules	Head Office (Ueno)
	13:30 - 16:00	Site visit	Planning and Improving Train Operation Schedules	Stations (TBA)
Oct. 30 (Thu)	10:00 - 12:20	Lecture / Site visit	Human Resources Development for Train Crew	Training Center (Shin-kiba)
	13:30 - 15:00	-	Discussion and Completion Ceremony	Training Center (Shin-kiba)

*Time, content and place are subject to change.

Fee

330,000 JPY (incl. tax)

Language

English

Location

Tokyo, Japan


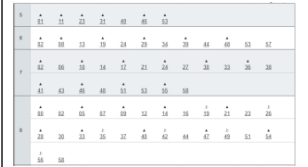

More Info and Application



Tokyo Mero Academy Official Website
<https://sites.google.com/tokyometroacademy.com/index>

<Program Details>

We will share our know-how and experience on initiatives in planning and improvement for train operation schedules to realize safe and stable transportation on the urban railway. You will learn the train operation, planning and improving train operation schedules, and human resources development for train crews through classroom lectures and site visits. In addition, participants' requests for lectures and site visits will be reflected as much as possible.

Program			Detail
	Train Operation	Lecture Site-visit	<ul style="list-style-type: none">- Line overview and organization- Train crew's role and tasks- Train crew management
	Planning and Improving Train Operation Schedules	Lecture Site-visit	<ul style="list-style-type: none">- Planning train operation schedules- Analysis and evaluation of train operation schedules and train delays- Improving train operation schedules and railway facilities
	Human Resources Development for Train Crew	Lecture Site-visit	<ul style="list-style-type: none">- Training programs- Training facilities

*Program is subject to change.

<Note>

[Capacity] Maximum 10 participants (course will be held with minimum of 3 participants)
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[Detail] For more details, please refer to "Tokyo Metro Academy Training in Tokyo Terms of Service".



Tokyo Metro Company Profile

COMPANY OUTLINE

(As of March, 2024 unless stated otherwise.)

Company Name	Tokyo Metro Co., Ltd.
Capital	¥58.1 billion
Net Sales	¥370.4 billion (FY2023)
Number of Employees	9,551 employees

Railway Business

Transport Services that Support the City Function of Tokyo



9

Subway lines



Tokyo Metro
Network **195km**

Reciprocal through-services
operated with other rail
transport companies/**556.6 km**



99.2% (FY2023)

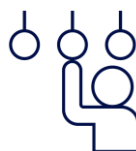
The on-time performance rate
calculated from the arrival rate
within 5 minutes on all lines is 99.2%.



180

Stations

Operates nine subway lines and
180 stations in and around central Tokyo.



7.55million (FY2019)

6.52million (FY2023)

Average passengers per day

A vital link in Tokyo's transportation network



Non-rail Businesses

Growth of the Tokyo Metro Group

Retail-related Business

The variety of new, convenient, user-friendly
commercial facilities under development
in stations for customers.



Advertising and IT Business

A wide range of media inside stations and
trains, and leasing fiber-optic cables installed
on all lines.



Real Estate Business

Developed office buildings, hotels, housing,
a golf driving range, and rental storage
primarily in areas near Tokyo Metro railway lines.





Tokyo Metro Overseas Railway Business

Tokyo Metro is harnessing its expertise on the operation and maintenance of urban railways to provide various forms of technical cooperation and assistance for overseas urban railway operators.

Thailand

Data Collection Survey on the Development of Blueprint for the Second Mass Rapid Transit Master Plan

Vietnam

- Assistance for Hanoi Metro Company and Ho Chi Minh City Urban Railways No.1 Company Limited through local subsidiary Vietnam Tokyo Metro One Member Limited Liability Company
- The Project on Strengthening Management Ability of Operation and Maintenance Company for the Opening of Urban Railway Line 1 in Ho Chi Minh City
- Project for Strengthening the Urban Railway Training Capacity for Railway College

The Philippines

- Technical Assistance Project to Establish the Philippine Railways Institute
- Metro Manila Subway Project (MMSP) Phase 1 General Consultant
- North-South Commuter Railway Extension Project General Consultant

Training consulting

From an overview to detailed content, Tokyo Metro can provide assistance that meets your needs. We are looking forward to hearing from you about your training consulting needs.



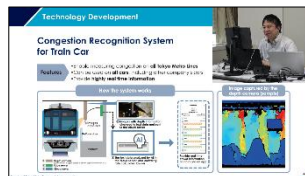
Technical assistance for the establishment of training centers



Instructor training



Development of training programs



Customized online courses



Technical assistance for operations and maintenance

Technical assistance for the Philippines

In the Philippines, we took part in "the Technical Assistance Project to Establish the Philippine Railways Institute" to establish the institute and formulate the scheme to train personnel, in turn improving their managerial capabilities, in order to establish training system for urban railway staff.

