

2023 No. 6	General	Overview of Operations and Maintenance
	Introductory Course	



**Operations**



**Maintenance**

### KEY POINT

By learning an overview of Tokyo Metro's operations and maintenance, you will be able to gain basic knowledge of the operations and maintenance of a railway operator.

### OVERVIEW

We will introduce an overview of "operations of trains and stations" and "maintenance of rolling stock, infrastructure, and electrical facilities," as well as an overview of "interdepartmental collaboration initiatives related to safety and service".

### LECTURE CONTENTS

#### 1) Railway system

- Roles of railway operators and contents of railway business

#### 2) Operations and maintenance

- Operations: Train operation and Station Operation
- Maintenance: Rolling stock, Infrastructure, and Electrical facilities

#### 3) Interdepartmental collaboration initiatives

- Safety Initiatives
- Service Initiatives

### KEY DETAILS

<b>Dates and Times</b>	<b>July 6 and 13, 2023 (The same content will be presented on each day.)</b> -July 6, 2023 5:00 p.m. JST / 10:00 a.m. CEST / 4:00 a.m. EDT <Duration: 1 hour 30 min.> -July 13, 2023 8:00 a.m. JST / 1:00 a.m. CEST / 7:00 p.m. (12th) EDT <Duration: 1 hour 30 min.>
<b>Targets</b>	Introductory Course: for those aspiring to work in the railway industry (students, etc.)
<b>Location</b>	Online (Cisco webex)
<b>Language</b>	English
<b>Lecture Fee</b>	15,000 JPY (per day) Note: Applications within Japan are subject to the tax separately. * Cut-off date: Please apply at least one business day before each lecture in order to receive related materials by email in advance.
<b>Certificate</b>	Attendance Certificate (digital) will be issued.

### LECTURER



#### KAZUNORI WAKITA

Joined 2012. Based on his experience as a station attendant, and conductor, he had been involved in the Olympic and Paralympic projects, including demand estimation and management, operation planning, and promotion planning.

### More Info and application



<https://sites.google.com/tokyometroacademy.com/index>

You can apply regardless of your field.