



2025 P07	Service 2	Station Wayfinding Initiatives
	Basic Course	



Guidance sign system



Automatic passenger information display



Passenger app
(Train and station information)

KEY POINT

By learning the need of station wayfinding and our station wayfinding initiatives through case studies, you will be able to use them as a reference when considering station wayfinding.

OVERVIEW

Tokyo Metro has been continuously working to improve station wayfinding to ensure that customers do not get lost in complex station structure of underground stations and connections to other lines.

We will introduce the need of station wayfinding, our guidance examples (sign system, display, and announcement), and improvement initiatives for station wayfinding on passenger applications.

LECTURE CONTENTS

- 1) Need of station wayfinding
 - Complex station structure of underground stations and connections to other lines
- 2) Guidance sign system
 - Improvement initiatives on guidance sign system
- 3) Guidance by display and announcement
 - Guidance initiatives of display and announcements at stations and on trains
- 4) Passenger applications
 - Functions to provide information such as train operation information, train location, route search, and congestion status

KEY DETAILS

Application Period	May 19, 2025 – Mar 31, 2026
Viewable Period	1 month
Targets	Basic Course: for those who have less than 3 years experience in the railway industry
Language	English
Location	Online (Vimeo)
Course Duration	57 minutes
Course Fee	10,000 JPY (per 1 course) Note: Applications within Japan are subject to the tax separately.
Payment Method	PayPal
Certificate	Attendance Certificate (digital) will be issued.

More Info and application



<https://sites.google.com/tokyometroacademy.com/index>
You can apply regardless of your field.