



# Tokyo Metro Academy

## 2025-2026



**Application (Official Website)**



<https://sites.google.com/tokyometroacademy.com/index>

**SNS**



**Contact us**

[tokyometro-online-courses@tokyometro.jp](mailto:tokyometro-online-courses@tokyometro.jp)



## Training in Tokyo



2025  
T01

General  
Basic Course

Operations and Maintenance  
to Achieve Safe and Stable Transportation-

### Overview



[Targets] Railway officials worldwide  
(Railway operators, government agencies, educational/research institutes, consultants, suppliers, etc.)

[Objective] Participants will learn about Tokyo Metro's initiatives to achieve safe and stable transportation in operations and maintenance through classroom lectures and site visits, and will be able to utilize what they have learned for their future business.

### Schedule

#### September 9 - 11, 2025

Date and Time		Content		Place
Sep. 9 (Tue)	10:00 - 11:30	Lecture	Orientation Station and Train Operations	Head Office (Ueno)
	13:30 - 16:00	Site visit	Station and Train Operations	Station and Crew District Offices (TBA)
Sep. 10 (Wed)	10:00 - 11:30	Lecture	Technical Maintenance	Training Center (Shin-kiba)
	13:30 - 16:00	Site visit	Technical Maintenance	RS Depot (TBA)
Sep. 11 (Thu)	10:00 – 12:20	Lecture / Site visit	Training Facilities / Drill	Training Center (Shin-kiba)
	13:30 - 15:00	-	Discussion and Completion Ceremony	Training Center (Shin-kiba)

\*Time, content and place are subject to change.

#### Fee

330,000 JPY (incl. tax)

#### Language

English

#### Location

Tokyo, Japan

### More Info and Application



Tokyo Metro Academy Official Website

<https://sites.google.com/tokyometroacademy.com/index>



## <Program Details>

We will share our know-how and experience in railway operation to achieve safe and stable operation of urban railways. You will learn station and train operations, technical maintenance, training facilities, and drills require for safe and stable transportation through classroom lectures and site visits. In addition, participants' requests for lectures and site visits will be reflected as much as possible.

Program		Detail	
	Safe and Stable Transportation	Lecture	<ul style="list-style-type: none"> <li>-Safety Facilities</li> <li>-Establish an emergency system in the event of an accident</li> <li>-Countermeasures for disaster &amp; terrorism</li> </ul>
	Station and Train Operations	Lecture Site-visit	<ul style="list-style-type: none"> <li>-Station staffs and train crews' daily operations</li> <li>-Accident and disaster prevention measures</li> </ul>
	Technical Maintenance	Lecture Site-visit	<ul style="list-style-type: none"> <li>-Periodic inspections and maintenance based on technical standards for rolling stocks, infrastructure, and electrical facilities</li> </ul>
	Training Facilities / Drill	Lecture Site-visit	<ul style="list-style-type: none"> <li>-Training utilizing the Comprehensive Learning and Training Center</li> <li>-Cross-departmental training for accident recovery</li> </ul>

\*Program is subject to change.

## <Note>

[Capacity] Maximum 10 participants (course will be held with minimum of 3 participants)

[Application] An application for the training from Japan (domestic) is not accepted.

[Training Fee] The training fee includes fees for participation in lectures and site visits, training materials (electronic files), issuance of an attendance certificate, and Japanese consumption tax (10%). In addition, the training fee does not include fees for airline tickets, accommodation, transportation, food and beverage, tele-communication, daily allowance, insurance, visa, etc.

[Detail] For more details, please refer to "Tokyo Metro Academy Training in Tokyo Terms of Service".

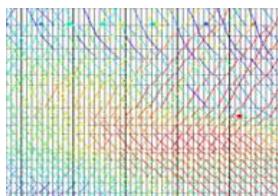


2025  
T02

Train Operation  
Basic Course

Planning and Improving Train Operation Schedules  
on Urban Railway

### Overview



[Targets] Railway officials worldwide  
(Railway operators, government agencies, educational/research institutes, consultants, suppliers, etc.)

[Objective] Participants will learn about Tokyo Metro's initiatives to plan and improve train operation schedules to realize safe and stable transportation through classroom lectures and site visits (crew office, stations, training center, etc.), and will be able to utilize what they have learned for their future business.

### Schedule

October 28 - 30, 2025

Date and Time		Content		Place
Oct. 28 (Tue)	10:00 - 11:30	Lecture	Orientation Train Operation	Head Office (Ueno)
	13:30 - 16:00	Site visit	Train Operation	Crew Office (TBA)
Oct. 29 (Wed)	10:00 - 11:30	Lecture	Planning and Improving Train Operation Schedules	Head Office (Ueno)
	13:30 - 16:00	Site visit	Planning and Improving Train Operation Schedules	Stations (TBA)
Oct. 30 (Thu)	10:00 - 12:20	Lecture / Site visit	Human Resources Development for Train Crew	Training Center (Shin-kiba)
	13:30 - 15:00	-	Discussion and Completion Ceremony	Training Center (Shin-kiba)

\*Time, content and place are subject to change.

#### Fee

330,000 JPY (incl. tax)

#### Language

English

#### Location

Tokyo, Japan

### More Info and Application



Tokyo Metro Academy Official Website  
<https://sites.google.com/tokyometroacademy.com/index>



## <Program Details>

We will share our know-how and experience on initiatives in planning and improvement for train operation schedules to realize safe and stable transportation on the urban railway. You will learn the train operation, planning and improving train operation schedules, and human resources development for train crews through classroom lectures and site visits. In addition, participants' requests for lectures and site visits will be reflected as much as possible.

Program			Detail
	Train Operation	Lecture Site-visit	<ul style="list-style-type: none"> <li>- Line overview and organization</li> <li>- Train crew's role and tasks</li> <li>- Train crew management</li> </ul>
	Planning and Improving Train Operation Schedules	Lecture Site-visit	<ul style="list-style-type: none"> <li>- Planning train operation schedules</li> <li>- Analysis and evaluation of train operation schedules and train delays</li> <li>- Improving train operation schedules and railway facilities</li> </ul>
	Human Resources Development for Train Crew	Lecture Site-visit	<ul style="list-style-type: none"> <li>- Training programs</li> <li>- Training facilities</li> </ul>

\*Program is subject to change.

## <Note>

[Capacity] Maximum 10 participants (course will be held with minimum of 3 participants)

[Application] An application for the training from Japan (domestic) is not accepted.

[Training Fee] The training fee includes fees for participation in lectures and site visits, training materials (electronic files), issuance of an attendance certificate, and Japanese consumption tax (10%). In addition, the training fee does not include fees for airline tickets, accommodation, transportation, food and beverage, tele-communication, daily allowance, insurance, visa, etc.

[Detail] For more details, please refer to "Tokyo Metro Academy Training in Tokyo Terms of Service".



# Tokyo Metro Company Profile

## COMPANY OUTLINE

(As of March, 2024 unless stated otherwise.)

**Company Name** Tokyo Metro Co., Ltd.

**Capital** ¥58.1 billion

**Net Sales** ¥370.4 billion (FY2023)

**Number of Employees** 9,551 employees

## Railway Business

### Transport Services that Support the City Function of Tokyo



9

Subway lines



Tokyo Metro Network 195km



99.2% (FY2023)

Reciprocal through-services operated with other rail transport companies/556.6 km

The on-time performance rate calculated from the arrival rate within 5 minutes on all lines is 99.2%.



180

Stations

Operates nine subway lines and 180 stations in and around central Tokyo.



7.55million (FY2019)

6.52million (FY2023)

Average passengers per day

A vital link in Tokyo's transportation network



## Non-rail Businesses

### Growth of the Tokyo Metro Group

#### Retail-related Business

The variety of new, convenient, user-friendly commercial facilities under development in stations for customers.



#### Advertising and IT Business

A wide range of media inside stations and trains, and leasing fiber-optic cables installed on all lines.



#### Real Estate Business

Developed office buildings, hotels, housing, a golf driving range, and rental storage primarily in areas near Tokyo Metro railway lines.





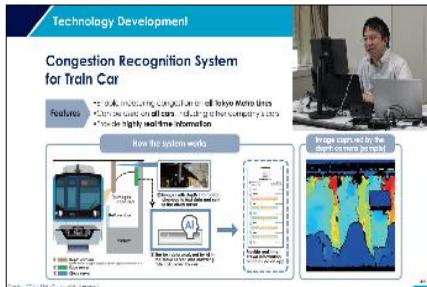
# Training consulting

From an overview to detailed content, Tokyo Metro can provide assistance that meets your needs.

We are looking forward to hearing from you about your training consulting needs.



Technical assistance for the establishment of training centers



Development of training programs

Customized online courses

Instructor training



Technical assistance for operations and maintenance

## Technical assistance for the Philippines

In the Philippines, we took part in “the Technical Assistance Project to Establish the Philippine Railways Institute” to establish the institute and formulate the scheme to train personnel, in turn improving their managerial capabilities, in order to establish training system for urban railway staff.

