

Changes to the Business Hours of Tokyo Metro Customer Relations Center and Telephone Numbers for Inquiries Pertaining to Lost Properties

As of Thursday, April 1, 2021, there will be changes to the business hours of Tokyo Metro Customer Relations Center and telephone numbers for inquiries pertaining to lost properties as shown below. We hope for your understanding.

- Business Hours

Before	After
9:00 AM to 8:00 PM (Open Daily)	9:00 AM to 5:00 PM (Open Daily)

*As a result of the effects from the ongoing coronavirus (COVID-19) pandemic, business hours will change to 9:00 AM to 5:00 PM effective Monday, January 12, 2021.

- Telephone Numbers for Inquiries Pertaining to Lost Properties

	Before	After
Japanese	0120-104-106	0570-033-555
Other Languages (English, Chinese, Korean)	0120-104-767	0570-033-777

For other inquiries (feedbacks, etc.) the telephone numbers will remain the same: 0120-104-106 for Japanese and 0120-104-767 for other languages.

March 24, 2021
Tokyo Metro Co., Ltd.