

Change of the Operating hours of "Pass Offices"

(Updated on October 1)

In consideration of the spread of the Novel Coronavirus Infection (COVID-19), we have decided to change the operating hours of the Pass Offices as described below. We apologize for the inconvenience, but we appreciate your understanding.

- [Operating hours] Weekdays: 7:40 to 20:00 (not changed)
Saturdays, Sundays and national holidays: 10:00 to 20:00 (shortened)
- [Period] For the time being from Saturday, October 3, 2020
- Please note that the operating hours of the Pass Offices at Nakano Station and Nishi-funabashi Station and at Shibuya Station on the Fukutoshin Line are different from the above-described operating hours.
 - Outside of the above-described operating hours, Tokyo Subway Tickets cannot be purchased even if you use the Tokaido Sanyo Shinkansen Internet Reservation Service with the "Express Ride" or "smart EX" application.
At Tokyo Metro Tourist Information centers*, Tokyo Subway Tickets for customers who use "Express Ride" or "smart EX" can be purchased.

* Details of Tourist Information centers where Tokyo Subway Tickets are sold	
[Places]	Tourist information centers at Ueno Station, Ginza Station, Shinjuku Station, Omote-sando Station, Tokyo Station, and Ikebukuro Station
[Open]	Every day
[Operating hours]	9:00 to 17:00

October 1, 2020
Tokyo Metro Co., Ltd.