

Information regarding Changes in Business Hours for “Customer Relations Center”, “Lost and Found Center”, and “Commuter Pass Ticketing Office”
(updated on August 5)

In light of the current situation concerning the spread of COVID-19, we are temporarily changing our business hours as written below. We apologize for any inconvenience caused and appreciate your understanding.

■ Customer Relations Center

Business Hours: 09:00 – 17:00 (Open Everyday)

Period of Change: August 8th, 2020 (Sat.) – August 16th, 2020 (Sun.)

■ Lost and Found Center

Business Hours: 10:00 – 18:00 (Open Everyday)

Period of Change: August 8th, 2020 (Sat.) – August 16th, 2020 (Sun.)

■ Commuter Pass Ticketing Office

Business Hours: 10:00 – 17:00 (Closed on Saturdays, Sundays, and National Holidays)

Period of Change: August 8th, 2020 (Sat.) – August 16th, 2020 (Sun.)

【Other】

• Operations at Ikebukuro Station Ticketing Office on the Marunouchi line will be suspended from August 8th, 2020 (Sat.) until August 16th, 2020 (Sun.). We apologize for the inconvenience. Please use the Ikebukuro Station Ticketing Office on the Yurakuchou line nearby.

August 5, 2020
Tokyo Metro Co., Ltd.