



April 24, 2024

-Contributing to the Sustainable Development of Cities around the World-

## Tokyo Metro Academy 2024-2025 “Online courses” and “Training in Tokyo” held for railway officials worldwide

Tokyo Metro Co., Ltd. (Head Office: Taito ward, Tokyo; President: Akiyoshi Yamamura; hereinafter referred to as “Tokyo Metro”) will hold Tokyo Metro Academy, “Online courses” and “Training in Tokyo” for railway officials worldwide to introduce its know-how and experience in railway operation to achieve safe and stable operation of urban railways. This year, our training program will be further expanded.

### Tokyo Metro Academy 2024-2025

**Online Courses:** Starting from July 2024, 18 courses will be held sequentially.

**Training in Tokyo:** In November 2024, 3 days of classroom lectures and site visits will be held at Tokyo Metro facilities.

In FY2021-2023, total of 269 people from 19 countries participated in our online courses and training in Tokyo and showed a great interest in our railway initiatives. As a result, Tokyo Metro Academy received a special prize at the 22nd Japan Railway Award.

In Tokyo Metro Academy 2024-2025, we will hold “18 online courses” including new 4 courses and “Training in Tokyo -Train Operation- (New program)” including classroom lectures and site visits at Tokyo Metro facilities.

Tokyo Metro Academy will be held continuously to meet the various needs of railway officials worldwide and contribute to the sustainable development of cities around the world by supporting the development of local transportation services.

Please refer to the attached sheet for more details.



Online Course



Training in Tokyo

## Tokyo Metro Academy 2024-2025 Details

### 1. Online Courses

Month	Field	Level	Course Name
Jul. 2024	General	Introductory	Overview of Operations and Maintenance
	Train Operations 1	Basic	Operations Control Center Response to Abnormalities
	Rolling Stock 1	//	Rolling Stock Maintenance Basics
Aug. 2024	Infrastructure 1	//	Track Maintenance
Sep. 2024	Safety	//	Accidents and Disasters Measures
	Non-rail Business	//	Development of Commercial Facilities at Stations
Oct. 2024	Train Operations 2	//	Train Schedule Basics
	Service 1	//	Customer Satisfaction Improvement Initiatives
	Electrical Facilities 1	//	Power Supply Maintenance
Nov. 2024	HR Training	//	Training Utilizing Training Facilities
Dec. 2024	Service 2	//	Station Wayfinding Initiatives (New)
	Infrastructure 2	//	Civil Engineering Maintenance (New)
Jan. 2025	Train Operations 3	//	Train Driver Operation Basics (New)
	Rolling Stock 2	Advanced	Rolling Stock Maintenance Planning
	Electrical Facilities 2	//	Energy Conservation Initiatives
Feb. 2025	Technology	//	Technology Development Initiatives
	Planning	//	New Line Planning (New)
	Train Operations 4	//	Effective Method for Enhancing Punctuality

-Each course will be held twice, with duration of 2 hours or 1 hour, with the same content.

(1) Targets: People (managers/experts/new employees/students, etc.) involved with railways around the world, including railway operators, government agencies, educational/research institutes, consultants, suppliers, etc.

(2) Language: English

### 2. Training in Tokyo

#### “Planning and Improving Train Operation Schedules on Urban Railway”

(1) Date: November 11 (Mon.) - November 13 (Wed.), 2024

(2) Overview: Participants will learn about Tokyo Metro’s initiatives to plan and improve train operation schedules to realize safe and stable transportation through classroom lectures and site visits (train crew office, stations, training center, etc.), and will be able to utilize what they have learned for their future business.

(3) Number of participants: Maximum 10 people

(4) Location: Tokyo Metro facilities

\* Targets and language will be the same as for online courses.

\* For Training in Tokyo, an application from Japan (domestic) is not accepted.

Schedule	
Nov. 11 (Mon.)	Orientation, Lecture/Site Visit (Train Operation)
Nov. 12 (Tue.)	Lecture/Site Visit (Planning and Improving Train Operation Schedules), Networking * Participant’s requests will be considered.
Nov. 13 (Wed.)	Site Visit (Human Resources Development for Train Crew), Discussion & Completion Ceremony

Please refer to the following website for details and application procedures on Online courses and Training in Tokyo.

<https://sites.google.com/tokyometroacademy.com/index>