

NEWS RELEASE



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X SCRAP

August 30, 2019

“Tokyo Metro—The Underground Mysteries 2019”

Puzzle-Solving & City Exploration Game event

To be held for a limited time starting Tuesday, October 15

Non-Japanese-speaking foreigners can enjoy an English-language version
(accompanied by notation in simplified Chinese) as well!

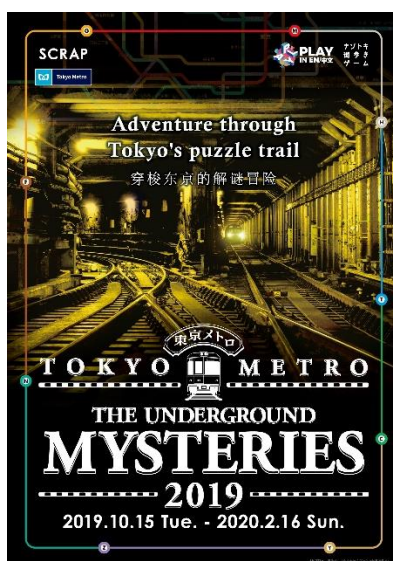
As a joint collaboration with SCRAP Co., Ltd. (Head Office in: Shibuya Ward, Tokyo; Representative: Takao Kato), which plans and operates “Real Escape Games,” Tokyo Metro Co., Ltd. (Head Office in: Taito Ward, Tokyo; President: Akiyoshi Yamamura; “Tokyo Metro” below) will hold a “Tokyo Metro—The Underground Mysteries” event for a limited time between Tuesday, October 15, 2019 and Sunday, February 16, 2020. “Tokyo Metro—The Underground Mysteries” is a “Puzzle-Solving & City Exploration Game” that encourages people to walk around Tokyo in search of the goal while solving the various puzzles planted in the city.

The past fifth “Tokyo Metro—The Underground Mysteries” event was met with considerable acclaim, attracting over 280,000 players in total. With the 2019 event, which marks the game’s sixth, the game will undergo yet another evolution. In order to also have non-Japanese-speaking foreigners experience this new angle to the appeal of the city of Tokyo while riding Tokyo Metro subways, an English-language version of the puzzle kit for the game will be available for purchase. This kit will be accompanied by notation in simplified Chinese so that an even greater number of foreigners can enjoy the event.

With Tokyo Metro stations and the entire city of Tokyo as its backdrop, “Tokyo Metro—The Underground Mysteries” has players use a 24-hour ticket and puzzle-solving kit to actually make their way around the city and solve puzzles that have been hidden within Tokyo and Tokyo Metro stations as they attempt to reach the goal.

With its 2019 iteration, “Tokyo Metro—The Underground Mysteries” is an adventure filled with discovery and excitement in which players will encounter aspects of Tokyo that they have yet to experience.

Please see the attachment for details on this matter.



Event Period

Tuesday, October 15, 2019 – Sunday, February 16, 2020

How to Participate

- (1) Purchase a puzzle-solving kit (24-hour ticket included) at a designated subway pass sales corner.
- (2) Follow the puzzle-solving kit to solve the first puzzle, and go to the location indicated.
- (3) Follow the new codes and hints you obtained at that location to search for the next set of clues around Tokyo, unravelling the mystery along the way.
- (4) Discover the final answer to finish the game!

Where to Purchase the Puzzle-Solving Kit (24-Hour Ticket Included)

1. Japanese version
 - i. Tokyo Metro: Subway pass sales corner at Ueno Station, Shimbashi Station, Tokyo Station, Ginza Station, Shinjuku Station, Kita-Senju Station on the Chiyoda Line, Meiji-jingumae <Harujuku> Station and Oji Station
 - *The subway pass sales corner at Ginza Station and Meiji-jingumae <Harujuku> Station will only have the kit available for purchase on weekends and holidays.
 - *The subway pass sales corner at Shimbashi Station and Oji Station will only have the kit available for purchase until Friday, January 31, 2020.
 - ii. Online purchase: KNT Shutoken Co., Ltd. (Sales of personal travel packages only available online)
 - *You will be issued a voucher.
 - *For information on redeeming your voucher, please see “Voucher Redemption Locations and Times When Purchasing Online.”
2. English version (accompanied by notation in simplified Chinese)
 - i. Tokyo Metro: Subway pass sales corner at Ueno Station, Shimbashi Station, Tokyo Station, Ginza Station, Shinjuku Station, Kita-Senju Station on the Chiyoda Line and Meiji-jingumae <Harujuku> Station
 - *The subway pass sales corner at Ginza Station and Meiji-jingumae <Harujuku> Station will only have the kit available for purchase on weekends and holidays.
 - *The subway pass sales corner at Shimbashi Station will only have the kit available for purchase until Friday, January 31, 2020.
 - ii. SCRAP Co., Ltd.: SCRAP locations at Tokyo Mystery Circus and Ajito of Scrap Asakusa
 - iii. Online purchase: TripAdvisor Experiences, His-go, Japan Travel, VELTRA, Voyagin, KLOOK, Confetti, CTRIP, GetYourGuide, ACTIVITY JAPAN and KNT Shutoken Co., Ltd. (Sales of personal travel packages only available online)
 - *You will be issued a voucher or a QR code.
 - *For information on redeeming your voucher, please see “Voucher Redemption Locations and Times When Purchasing Online.”
 - iv. Other: TKTS Shibuya Store

Times Available for Purchase

1. Tokyo Metro: 7:40 AM – 8:00 PM (365 days a year)
2. SCRAP Co., Ltd.: For directions to and business hours at Tokyo Mystery Circus and Ajito of Scrap Asakusa, please check the shop introduction website for Real Escape Games at: <https://realescapegame.jp/>
3. Other: Business hours at the TKTS Shibuya Store are 2:00 PM – 7:00 PM (365 days a year).

Voucher Redemption Locations and Times when Purchasing Online

1. Purchased from KNT Shutoken Co., Ltd:
Vouchers can only be redeemed at the Tokyo Chuo City Tourist Information Center. Redemption hours:
9:00 AM – 9:00 PM
2. Purchased from TripAdvisor Experiences, His-go, Japan Travel, VELTRA, Voyagin, KLOOK, Confetti, CTRIP, GetYourGuide or ACTIVITY JAPAN:
 - i. Subway pass sales corner at Tokyo Station on Tokyo Metro lines. Redemption hours: 9:00 AM – 2:00 PM
 - ii. SCRAP Co., Ltd. sales location (Tokyo Mystery Circus)
*For directions to and business hours at Tokyo Mystery Circus, please check the shop introduction website for Real Escape Games at: <https://realescapegame.jp/>
*Vouchers purchased from His-go can also be redeemed at the Tokyo Tourist Information Center in Shibuya City, Tokyo.

Price

2,400 yen (with tax; includes 24-hour ticket that enables use of lines on Tokyo Metro)

*The 24-hour ticket allows unlimited use of Tokyo Metro lines for a 24-hour period that commences once you first pass the ticket through the automatic ticket gate.

*The 24-hour ticket and puzzle-solving kit are not sold separately.

*Puzzle-solving kits are not available at children's prices.

Notes on Ticket Accompanying Kit

- An unused, valid 24-hour ticket and problem-solving kit specifically for the "Tokyo Metro—The Underground Mysteries 2019" are required in order to qualify for a refund.
- Refunds are provided at the subway pass sales corner at Ueno Station, Shimbashi Station, Tokyo Station, Ginza Station, Shinjuku Station, Kita-Senju Station on the Chiyoda Line, Meiji-jingumae <Harujuku> Station and Oji Station. Please note that there is a fee of 220 yen to process your refund.
- The validity of 24-hour tickets is limited to the 24-hour period after usage of that ticket commences and may not exceed Sunday, February 16, 2020.

*Refunds at the subway pass sales corner at Shimbashi Station and Oji Station can only be processed until Friday, January 31, 2020.

*The time of validity is printed on the back of the ticket after passing it through the automatic ticket gate.

*Refunds of vouchers purchased online cannot be processed at stations, subway pass sales corners at stations or redemption locations. Please contact the company from which you purchased the voucher.

Special Event Website Open!

Please check the following URL for the latest information on "Tokyo Metro—The Underground Mysteries 2019."

<https://realdgame.jp/chikanazo/6/en/>

Try Out Some Practice Puzzles!

Access the special event website to try out some practice puzzles! These practice puzzles are scheduled to be updated from time to time.

Other Items of Note

- While taking part in the puzzle-solving event, please be sufficiently mindful of safety when walking on subway platforms and in stations.
Please refrain from attempting problem-solving in areas where non-playing customers will be inconvenienced.
- Please note that station clerks and subway crew do not have any hints or answers to the puzzles.
- This program is conducted using the same content throughout the event period. To ensure the enjoyment of this program by players who have yet to take part in it, we strictly prohibit the disclosure of problems, answers and distributed material related to the puzzles on blogs, SNS and other Internet venues, as well as the transfer and resale of puzzle-solving kits.
- Sales of puzzle-solving kits may be temporarily suspended when the inside of stations or facilities is congested or chaotic. We will provide notice on the special event website (<https://realdgame.jp/chikanazo/6/en/>) in such instances.

Organized By:

Tokyo Metro

SCRAP Co., Ltd.



Sponsored By:

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