

18-19

February 27, 2018

## Tokyo Metro to implement easy-to-use ticket vending machines for travelers unfamiliar with its subway lines

Successive implementation in 69 stations starting with Ueno Station on the Ginza Line on Tuesday, March 27

Tokyo Metro (Head Office in: Taito Ward, Tokyo; President: Akiyoshi Yamamura) **will implement ticket vending machines that can be used with ease and in comfort by passengers who are unfamiliar with the use of Tokyo Metro subway lines, including foreign travelers to Japan whose numbers continue to grow in recent years.** Starting with the Tuesday, March 27, 2018 implementation of these ticket vending machines at Ueno Station on the Ginza Line, which just underwent renovation last December, the machines will be successively implemented at Asakusa Station and other stations with considerable traveler traffic.

Tokyo Metro has been engaged in this endeavor, which has involved machine development, execution and operation jointly conducted with the Bureau of Transportation under the Tokyo Metropolitan Government, since 2016. Two new functions have been added to the ticket vending machines, namely "station name search using pinyin" and "amount buttons on the standby screen," upon their test operation.

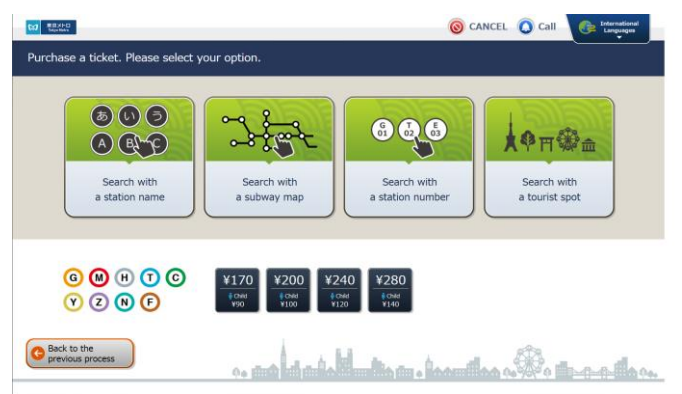
Additionally, the ticket vending machines for travelers to be installed at Ueno Station, Asakusa Station and Ginza Station will be outfitted with a sizable 32" display, which is larger than a conventional configuration, so that the screen can be easily seen when families and groups use the machines.

Going forward, Tokyo Metro will continue endeavoring to ensure that both Japanese and foreign passengers can use its subway lines with ease and in comfort to fully enjoy all that the city Tokyo has to offer.

For details on this matter, please see the Attachment.



Standby screen



Purchase Methods Selection screen

## Ticket Vending Machines for Travelers: Details

### 1. Date and Stations of Implementation

To be implemented first at Ueno Station on Tuesday, March 27 2018, then implemented successively at 69 stations with considerable traveler traffic, such as Asakusa Station and Ginza Station

### 2. Screen Sizes

Two configurations: 21.5" and 32"

\*Ticket vending machines bearing the 32" configuration will be installed at Ueno Station, Asakusa Station and Ginza Station, where the machines are frequently used by families and groups

### 3. Languages Supported

The following seven languages will be supported:

Japanese, English, Chinese (simplified/traditional), Korean, French, Spanish and Thai

### 4. Main Functions

#### (1) Passenger ticket purchase methods

○ Search using a route map: Search and select a station name

○ Search according to sightseeing spots: Choose from Asakusa, Tokyo Skytree and other spots that passengers often visit for sightseeing purposes (The ticket vending machines will display the riding route to the destination as well as information on the route from the station of arrival to the intended sightseeing spot.)

○ Search according to station name: Search and select a station name based on a list of predicted candidates.  
\*Chinese travelers using Tokyo Metro subway lines can now conduct input in pinyin.

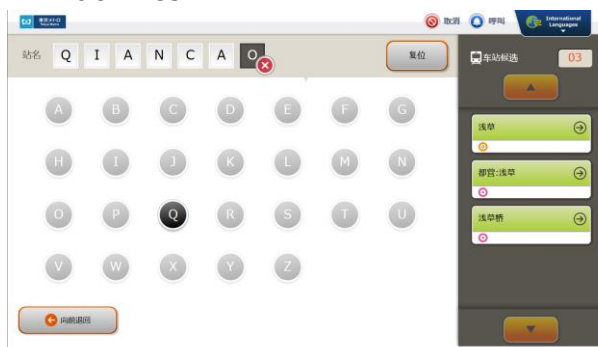
○ Search according to station numbering: Search and select a station number from each route

#### (2) Charging

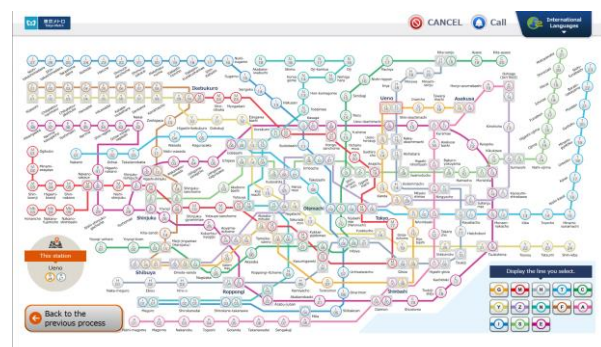
Even when passengers do not set a charge amount, the ticket vending machines will automatically count the money inserted and enable passengers to use all or part of that money for charge purposes.

#### (3) Purchasing of discount passenger tickets

Passengers can purchase Tokyo Metro 24-hour Tickets, Common One-day Tickets for Tokyo Metro & Toei Subway and Tokyo Tour Tickets at these ticket vending machines.



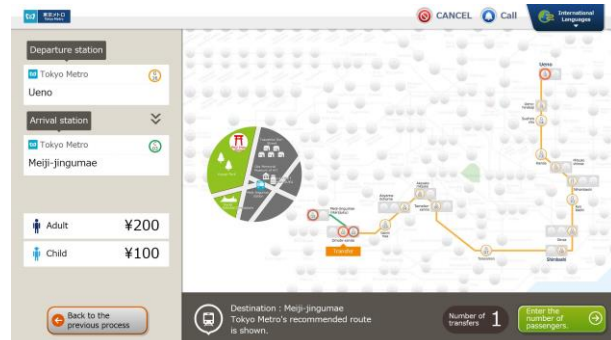
Pinyin input screen  
(image representation)



Route map search screen  
(image representation)



Sightseeing spot search screen  
(image representation)



Recommended route display screen  
(image representation)