



都営交通

Bureau of Transportation, Tokyo Metropolitan Government

February 5, 2019

Tokyo Metro Co., Ltd.

## Tokyo Metro will open a special website for introducing “Tokyo Subway Ticket” special passenger tickets for travelers!

-The website will provide information on convenient and affordable ways to sightsee in Tokyo using the subway-

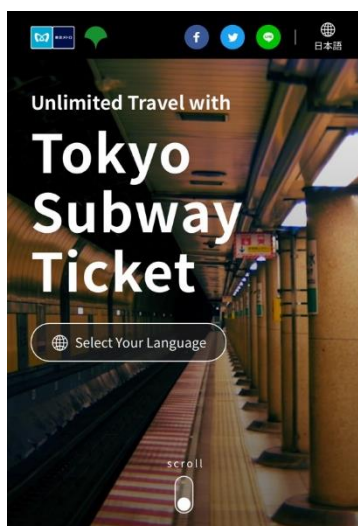
On Wednesday, February 6, 2019, Tokyo Metro Co., Ltd. (Head Office in: Taito Ward, Tokyo; President: Akiyoshi Yamamura; “Tokyo Metro” below) and the Bureau of Transportation under the Tokyo Metropolitan Government will open a special website for introducing “Tokyo Subway Ticket” special passenger tickets for travelers. (Website URL: <https://www.tokyometro.jp/tst/en/>)

Tokyo Subway Tickets are convenient and affordable special passenger tickets that foreign travelers who are visiting Japan and certain domestic travelers can use to take unlimited rides on all Tokyo Metro lines and all Toei Subway lines. Since becoming available for purchase in April 2014, the tickets have been very well-received as evidenced by their frequent use by passengers, particularly foreign travelers who are visiting Japan.

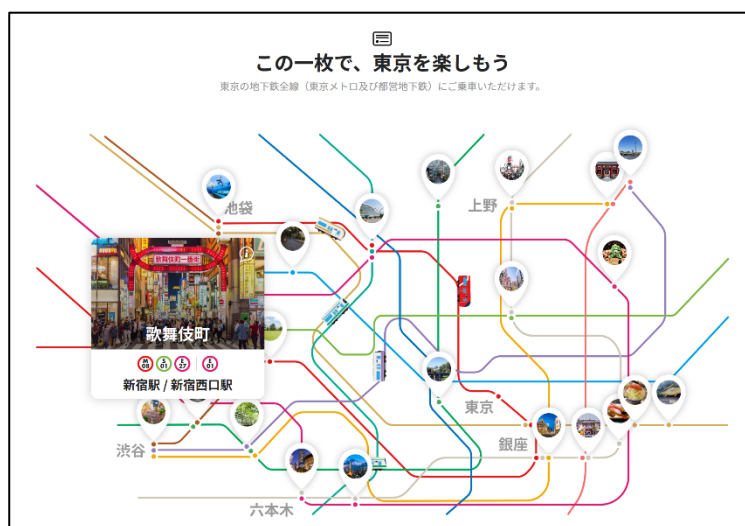
Tokyo Metro and the Bureau of Transportation will open a special “Tokyo Subway Ticket” website (“special website” below) in order to create greater awareness among passengers that Tokyo Subway Tickets can be used to sightsee in Tokyo more conveniently and affordably. In addition to introducing Tokyo Subway Tickets, the special website will feature introductions of recommended sightseeing courses, famous sightseeing spots in Tokyo and other areas that can be visited using those tickets in seven different languages (Japanese, English, Chinese (simplified/traditional), Korean, Thai, French and Spanish). Moreover, the special website will also host photos from a dedicated Instagram account where passengers can personally share their experience using the Tokyo subway system as well as host user reviews of subways in Tokyo posted on TripAdvisor.

Going forward, Tokyo Metro and the Bureau of Transportation will continue their endeavors to transmit information so that passengers may enjoy their stay in Tokyo.

Details on this matter are shown in the Attachment.



Top page of special website (Image representation of smartphone version)



Website contents (Image representation of PC version)

## Details of “Tokyo Subway Ticket” Special Website

Attachment

### **1. Online Start Date**

Wednesday, February 6, 2019

### **2. Languages Available**

Japanese, English, Chinese (simplified/traditional), Korean, Thai, French and Spanish

### **3. Website URL (English)**

<https://www.tokyometro.jp/tst/en/>

### **4. Main Contents**

- (1) Famous sightseeing spots in Tokyo  
The website will feature introductions of famous sightseeing spots in Tokyo that can be visited using Tokyo Subway Tickets.
- (2) Recommended sightseeing courses\*  
The website will feature introductions of recommended sightseeing routes in Tokyo to take using Tokyo Subway Tickets.
- (3) Sightseeing route creation function (PC version only)\*  
Passengers will be able to select multiple sightseeing spots in Tokyo that they want to visit and create their own original sightseeing route.
- (4) Photo-sharing  
The website will host photos of subways in Tokyo submitted by passengers over Instagram.
- (5) User reviews  
The website will host customer feedback on the Tokyo subway system through user reviews on TripAdvisor.
- (6) Frequently-asked questions (FAQ)  
The website will feature a FAQ consisting of questions commonly posed in regards to Tokyo Subway Tickets.
- (7) Lineup of various products  
The website will introduce ways to purchase combination tickets with various transit facilities and other products in addition to how to purchase individual Tokyo Subway Tickets.

\*The contents described in (2) and (3) above are scheduled to become available starting in Spring 2019.

### **5. Contact Information**

Tokyo Metro Dedicated Foreign Language Line (Toll-Free) TEL: 0120-104767

\*Available from 9:00 AM to 8:00 PM, 365 days a year in English, Chinese and Korean

Toei Kotsu Customer Center

TEL: 03-3816-5700

\*Available from 9:00 AM to 8:00 PM, 365 days a year

## [Reference] Overview of “Tokyo Subway Ticket” Special Passenger Tickets for Travelers

### 1. Ticket Types and Price

- (1) Tokyo Subway 24-hour Ticket (Valid for 24 hours after first use)  
Adults: 800 yen/Children: 400 yen
- (2) Tokyo Subway 48-hour Ticket (Valid for 48 hours after first use)  
Adults: 1,200 yen/Children: 600 yen
- (3) Tokyo Subway 72-hour Ticket (Valid for 72 hours after first use)  
Adults: 1,500 yen/Children: 750 yen



24-hour Ticket



48-hour Ticket



72-hour Ticket

### 2. Valid Routes

All Tokyo Metro lines and all Toei Subway lines

### 3. Eligible Purchasers

Tokyo Subway Tickets are available for purchase by foreign travelers visiting Japan and certain domestic travelers (excluding those visiting from Tokyo, Kanagawa, Saitama, Chiba, Ibaraki, Tochigi, Gunma or Yamanashi).

### 4. Affiliated Discounts and Services

By showing their Tokyo Subway Ticket, passengers can receive special benefits in the form of discounts, free gifts and more at over 400 spots on Tokyo Metro and Toei Subway lines. Details can be found in the “Chikakoku” guidebook (Japanese version/English version) currently distributed at stations on those lines as well as on the following special website:

<https://chikatoku.enjoytokyo.jp/en/>