

-Contributing to the Sustainable Development of Cities around the World-

Tokyo Metro Academy 2023-2024 “Online courses” and “Onsite training in Tokyo” held for railway officials around the world

Tokyo Metro Co., Ltd. (Head Office: Taito ward, Tokyo; President: Akiyoshi Yamamura; hereinafter referred to as “Tokyo Metro”) will hold Tokyo Metro Academy, “Online courses” and “Onsite training in Tokyo” for railway officials around the world to introduce its know-how and experience in railway operation to achieve safe and stable operation of urban railways.

Tokyo Metro Academy 2023-2024

Online Courses: Starting in July 2023, 14 courses will be held sequentially.

Onsite Training in Tokyo: In November 2023, face-to-face lectures and site visits will be held at Tokyo Metro. (5 consecutive days)

Eight online courses were held during Tokyo Metro Academy 2022-2023, with participants of 170 people from 14 countries, who showed great interest. In Tokyo Metro Academy 2023-2024, by adding six new courses, we will hold total of 14 online courses and a new training program “Onsite training in Tokyo” that will include face-to-face lectures and site visits at Tokyo Metro.

Tokyo Metro Academy will be held continuously to meet the various needs of railway officials around the world and contribute to the sustainable development of cities in the world by supporting the development of local transportation services.

Please refer to the attached sheet for more details.



Online course



Onsite training (image)

Tokyo Metro Academy 2023-2024 Details

1. Online Courses

Month	Field	Level	Course Name
Jul. 2023	General	Introductory	Overview of Operations and Maintenance
	Train Operations 1	Basic	Operations Control Center Response to Abnormalities
Aug. 2023	Rolling Stock 1	//	Rolling Stock Maintenance Basics
Sep. 2023	Infrastructure	//	Track Maintenance
Oct. 2023	Safety	//	Responses, Countermeasures and Training to Handle Accidents and Disasters
	Non-rail Business	//	Development of Commercial Facilities at Stations
Nov. 2023	Train Operations 2	//	Train Schedule Basics
	Service	//	Customer Satisfaction Improvement Initiatives
Dec. 2023	Electrical Facilities 1	//	Power Supply Maintenance
	Training	//	Specialized and Cross-departmental Training Utilizing Training Facilities
Jan. 2024	Rolling Stock 2	Advanced	Rolling Stock Maintenance Planning
	Train Operations 3	//	Effective Method for Enhancing Punctuality
Feb. 2024	Electrical Facilities 2	//	Energy Conservation Initiatives
	Technology	//	Technology Development Initiatives

-Each course will be held twice, with duration of 3 hours or 1 hour and 30 min., with the same content.
 (1) Targets: People (managers/experts/new employees/students, etc.) involved with railways around the world, including railway operators, government agencies, educational/research institutes, consultants, suppliers, etc.

(2) Language: English

2. Onsite Training in Tokyo

“Operations and Maintenance Initiatives to Achieve Safe and Stable Transportation”

(1) Date: November 13 (Mon.) - November 17 (Fri.), 2023

(2) Overview: Participants will learn about Tokyo Metro’s initiatives to achieve safe and stable transportation in operations and maintenance through face-to-face lectures and site visits, that can be used as a reference for their future railway business.

(3) Number of participants: 10 people maximum

(4) Location: Tokyo Metro facilities

* Targets and language will be the same as for online courses.

* For onsite training, applications from Japan (domestically) are not accepted.

Schedule	
Nov. 13 (Mon.)	Orientation, Lecture (Safe and Stable Transportation)
Nov. 14 (Tue.) - Nov. 16 (Thu.)	Lectures and site visits (Station and train operations, technical maintenance, training and drill, etc.), Networking * Participant requests will be considered.
Nov. 17 (Fri.)	Discussion & Completion Ceremony

Please refer to the following website for details and application procedures on online courses and onsite training in Tokyo.

<https://sites.google.com/tokyometroacademy.com/index>