

## For customers retrieving lost items

When you go to pick up your lost item, we apologize for the inconvenience, but we ask that you present **official identification** so that we can confirm your identity.

Official identification-that can be presented using only one type	When presenting two types, the following can be used
<ul style="list-style-type: none"> <li>○ Driver's license</li> <li>○ Certificate of driving history (*1)</li> <li>○ Passport (*2)</li> <li>○ Personal number (My Number Card)</li> <li>○ Physical disability certificate</li> <li>○ Health and Welfare Handbook for Mentally Disabled Persons</li> <li>○ Rehabilitation notebook</li> <li>○ Special permanent resident certificate</li> <li>○ Residence card</li> <li>○ Basic resident register card (*3)</li> <li>○ Other documents issued by government agencies (with name, address, and date of birth on it, including a photo of face attached)</li> <li>○ Student ID card (with name and address on it and photo of face attached.)</li> <li>○ Student notebook (with name and address on it and photo of face attached.)</li> </ul>	<ul style="list-style-type: none"> <li>○ Passport (No address listed)</li> <li>○ Various health insurance cards</li> <li>○ Various pension notebooks</li> <li>○ Maternal Health handbook</li> <li>○ Employee ID (with photo of face attached)</li> <li>○ Student ID card (with photo of face attached, but no address listed)</li> <li>○ Student notebook (with photo of face attached, but no address listed)</li> <li>○ Official certificate of residence (copies not allowed)</li> <li>○ Official family register (excerpt) (copies not allowed)</li> <li>○ Other documents issued by government agencies (with name, address, and date of birth on it, without a photo of face attached)</li> <li>○ Utility bill receipt</li> <li>○ Tax payment certificate</li> </ul>

\*1 Limited to those issued after April 1, 2012.

\*2 Only if the address is listed will it be accepted alone. Non-Japanese customers' passports are also accepted. (From February 4, 2020, the address entry field has been abolished.)

\*3 Issuance ends in December 2015. (The validity period for all users will expire in 2025.)

Thank you for your understanding and cooperation.

Tokyo Metro Co., Ltd.